

The mission of MWingz, as a Joint Venture between Orange and Proximus, is to power the first shared mobile network in the best and most efficient way. We are the Magic WINGZ for Orange and Proximus making society fly.

Within MWingz, we make every effort to be a "great place to work" for our approximately 240 colleagues. In our diverse and caring organization, you can use your talents to the full, develop yourself further and you will find yourself in a culture where you can recharge together with colleagues, and be genuinely proud of our common goal of value creation for our clients.

We offer a flexible and easily accessible working environment in the heart of Brussels, with an attractive remuneration package and numerous contemporary and personalized benefits.

We currently have an open position as **Head of Optimization**.

This vacancy concerns a job reporting to our  
Technology Director.

### **Your Mission**

As Head of Optimisation, you will be responsible for developing the vision to optimize the existing networks within Belgium and coordinating the department's activities in order to continuously improve the performance of the existing networks. You will create visibility and transparency towards the operators on optimization actions and results and will continuously improve the governance of external partners in the domain of network optimization.

### **As Head of Optimisation, you will :**

- Develop and translate a clear action plan within your own department in order to prepare the organisation from within your own department for future challenges and maximize the performance of the networks in line with MWingz' and operators' overall strategy.
- Oversee the realization of projects within the department and allocate, evaluate and adjust the available/needed resources according to priorities and needs in order to offer a coherent and efficient service that meets the organization's quality requirements.
- Ensure reporting on projects and activities within the department and, from your own global overview, help structure, prioritize and resolve issues in order to realize projects within the objectives set. More and more focus is needed on the communication of projects, activities and results towards the operators.
- Advise the management team on the basis of your own expertise and promote multidisciplinary consultation with other departments in order to make timely adjustments to the project planning with a view to maximize the network's performance and helping to shape MWingz's strategy.
- Identify and integrate the necessary resources on a recurrent basis within your own department or outsourced in order to organize the department's operating budgets within the policies of MWingz's financial plan as well as the operators.
- Coach, develop and evaluate a team of experts who carry out specialized activities in order to optimize their competences, skills and know-how and ensure the smooth operation of the department.
- Build and maintain relationships with various internal and external stakeholders in order to share expertise and ensure efficient collaborations. Steer the governance and performance of external suppliers for optimization activities.
- Constantly keep abreast of the evolutions and developments within your own domain and those of your own department and actively seek out all relevant information in order to detect risks and opportunities affecting the department and anticipate market developments. Focus point here is the automation of basic activities.

## **As Head of Optimisation, you have major interactions with :**

- Our Management team: collaborate, advise
- Our Other departments/teams: collaborate, advise
- Our Suppliers: collaborate, make agreements, challenge, monitor good relations, evaluate, follow up
- Our Partners: collaborate, negotiate, monitor good relations, evaluate, follow up
- Our Customers (Orange and Proximus): advise, collaborate, critically question, seek synergies, extensively communicate and report.

## **Your profile**

### Education:

You have a Master's degree or similar by experience, with about 8-10 years' experience in technical part of Mobile Networks.

### Required expertise : you have knowledge of

- The overall functioning of mobile networks and the technics for optimization
- Strong expertise in reporting and presenting action plans and results to higher management
- Experience in managing large teams with a combination of internals, contractors and outsourcing.

### Required skills: you

- Have the ability to collaborate and exchange information with internal and external stakeholders;
- Are an excellent communicator;
- Act as a proactive problem solver;
- Have a sense of initiative;
- Have good planning & organization skills;
- Have a good analytical and critical thinking skills
- Have the ability to anticipate, identify, and resolve logistics issues
- Keep up-to-date with developments in mobile network quality field.
- Have the ability to adapt to new technologies and methodologies
- Are fluent in English and French and/or Dutch.

## **Interested?**

Please send your motivation letter and CV to [human.resources@mwingz.be](mailto:human.resources@mwingz.be).